



Maintenance Connection

(for Site Managers and Admins; and for Staff and Techs with log-ins that will complete work orders)

https://www.maintenanceconnection.com/mcv18/online/mc_login.htm

Service Requester Page

(for Staff and Volunteers with log-ins to submit Service Requests)

<https://www.maintenanceconnection.com/mcv18/online/sr.asp?eg=A5C303616C845FB19E9D05E2ED70F1293D4AE331AA2A350D21073C12ABFD4B5808C272FF609E9BF7>

MC Express

(Mobile site for staff, techs, and managers to create and complete work orders and inspections in the field; requires log-in)

<https://express.maintenanceconnection.com/>

Instructions for Requesting Access to Maintenance Connection

Please follow the instructions below to get connected to Maintenance Connection:

1. In your web browser, navigate to <https://www.maintenanceconnection.com/mcv18/>.
2. Click on the "Sign Up for the First Time" or "Want to Sign Up?" link at the bottom of the page.
3. Specify "I am not a member of Maintenance Connection." and then click the OK button.
4. When prompted for a connection key, you should enter: **RMHC**
5. Fill out the member profile information page, and click the OK button. Select the applicable Repair Center for your chapter.
6. Once you finish the signup process, you will receive an email stating that you need approval.
7. You will receive an email when your new account is approved and you can then begin submitting maintenance requests electronically.

Create a Shortcut on Desktop from Google Chrome

The screenshot shows a Google Chrome browser window with the address bar displaying https://www.maintenanceconnection.com/mcv18/online/mc_login.htm. The browser's toolbar includes various extensions like GoToMeeting, GoToTraining, and MC User Connect. An orange arrow points from the text "Select the customize menu" to the three-dot menu icon in the top right corner. This menu is open, showing options like "New tab", "New window", "History", "Downloads", "Bookmarks", "Zoom", "Print...", "Cast...", "Find...", "More tools", "Edit", "Cut", "Copy", "Paste", "Settings", "Help", and "Exit". Another orange arrow points from the text "Select More Tools, then Create Shortcut" to the "More tools" option in the menu. A third orange arrow points from the "More tools" submenu to the "Create shortcut..." option. The background of the browser window shows a login page for "Maintenance Connection" with fields for "Member ID" and "Password", and a "Language" dropdown set to "English". A small inset image in the bottom left shows a person's hands typing on a keyboard.

Select the customize menu

Select More Tools, then Create Shortcut

Member ID:
Password:
Language:

Having trouble logging in? Click [here](#).

Forgot Your Password? Click [Here](#)
Want to Sign In? Click [Here](#)

Create shortcut?

☒ Maintenance Connection

☒ Open as window

Create Cancel

Enter shortcut name, when prompted, then Create



Welcome.

Please enter your Member ID and Password.

Member ID:

Password:

Language: ▼

OK

Having trouble logging in? [Click here.](#)

Forgot Your Password? [Click Here](#)

Want to Sign Up? [Click Here](#)

Want to View Our Website? [Click Here](#)

Create a Shortcut on Taskbar from Microsoft Explorer

Select the settings menu



Then click Pin this page to the taskbar



- New window
- New InPrivate window
- Zoom — 100% + ↗
- Favorites
- Cast media to device
- Find on page
- Read aloud
- Print
- Pin this page to the taskbar
- Pin this page to Start
- Developer Tools
- Open with Internet Explorer
- Send feedback
- Extensions
- What's new and tips
- Settings

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By clicking OK, you agree to the Terms of Use, including the electronic delivery of important disclosures and other information contained in the Agreement. Please read the [Terms of Use](#) and [Privacy Policy](#) before you log in.

Create a Shortcut on Home Page of Mobile Device (Android)

Select the menu button, then
Add to Home screen

